



Goodlife Pest Control & Cleaning
Dubai, UAE · Overden Field

Every AMC on schedule. Every renewal on record.

How Goodlife runs annual maintenance contracts for commercial accounts — alongside residential calls — from one dispatch board in Overden Field.

1

board for AMC & residential

2

municipality approvals

0

contract rebuilds at renewal

The business

Contracts and call-outs. Same team, same day.

Goodlife serves named commercial accounts on annual maintenance contracts and residential customers across Dubai, operating under both Dubai and Sharjah Municipality approval. The AMC book is the backbone of the business — and the hardest part to keep on track.

Location

Dubai, UAE

Core revenue

**Commercial
AMCs**

Also serves

Residential calls

Compliance

**Dubai & Sharjah
Municipality**

The challenge

Running AMCs before Overden

01

AMC visits buried in the day

Scheduled contract visits and walk-in residential calls stacked onto the same day, with no system telling them apart.

02

Compliance records apart from billing

Chemical application records were kept separately from the invoice raised for each contract visit.

03

Renewals and coordination by phone

Keeping contract visits on track relied on constant phone check-ins between technicians and the office.

The solution

The full AMC lifecycle, on one contract record.

In Overden Field, each annual maintenance contract carries its own visit schedule, service proof, billing and renewal — so nothing depends on memory or a phone call.

01

Set up the contract

Commercial AMCs configured as their own service type and department, separate from residential work.

02

Visits schedule themselves

Quarterly or periodic treatments run on their own calendar and land on the dispatch board automatically.

03

Proof on every visit

Chemical use, treatment notes and photos attach to each visit — ready for Dubai and Sharjah Municipality.

04

Predictable billing

Monthly instalments independent of visit dates, with invoices sitting next to the visit records.

05

Renewal flagged early

Automatic reminders surface contracts before they expire, so renewals are never missed.

06

Renew into a linked term

The next term continues the same account history — no rebuilding the contract from scratch.

With Overden

- ✓ AMC and residential jobs share one dispatch board, split by service type and department.
- ✓ Compliance records are a by-product of finishing the job, not a separate task.
- ✓ Recurring commercial contracts renew into linked terms, keeping account history intact.

Why it works

AMCs that run themselves. A team free to grow.

The core improvement

Contracts renew term to term without a rebuild — and every account keeps its full history.

One board, different rules

Commercial AMCs and residential bookings fit Field's per-job-type setup — different checklists and materials per job.

Compliance by default

Dual-municipality records are captured by completing the job in the field app, not as extra admin.

Built to scale

As both segments grow, renewals keep each account's history instead of restarting it every term.

How it rolled out

Four steps to a self-running AMC book.

01

Getting started

Service types split by job class

Residential treatments configured separately from commercial and facilities AMC service types.

02

Rolling out to the field

Dispatch replaced manual day-planning

The board took over scheduling for booked AMC visits and same-day residential calls.

03

Compliance & billing

Records tied to every visit

Dubai and Sharjah Municipality records attach to each completed job alongside its invoice.

04

Today

Contracts renew without a rebuild

Commercial accounts continue term to term on a linked contract history.

Run your AMCs on Overden Field.

30-day free trial · No credit card required

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[Book a walkthrough](#)