

**AL AMEEN**
— CLEANING & PEST CONTROL —

Al Ameen Pest Control & Cleaning
Sharjah, UAE · Overden Field

Paperwork out. One shared job record in.

Route-based pest control and cleaning across Dubai, Sharjah and Ajman
— now scheduled, dispatched, proven and invoiced from one workspace.

~3x

team productivity

3

emirates on one board

1

record, call to invoice

The business

Three emirates. One route-based service team.

Al Ameen Pest Control & Cleaning runs route-based service across Dubai, Sharjah and Ajman. Every job travels from a first call, to a technician on site, to an invoice — and each hand-off is a chance for work to slip.

Coverage

**Dubai, Sharjah,
Ajman**

Service lines

**Pest control &
cleaning**

Model

**Route-based
field service**

Product

Overden Field

The challenge

Before Overden

01

Jobs lost between hand-offs

Jobs could get lost between the first call, the technician visit and the final invoice.

02

Billing behind the work

Paperwork and billing lagged behind completed field work.

03

Separate records, manual follow-up

Office and field teams worked from separate records, so follow-up depended on manual coordination.

The solution

One workspace, from first call to invoice.

Al Ameen adopted Overden Field to bring route scheduling, technician dispatch, proof of service and client invoicing onto the same customer record.

With Overden

- ✓ Route schedules, technician dispatch and client invoicing run from one shared workspace.
- ✓ Real-time route tracking and digital job sign-offs replace paper checklists in the field.
- ✓ Office and field work from the same customer record — nothing falls through between visit and invoice.

What Overden Field covers

Schedule

Dispatch & map view

Assign jobs by technician skill and territory; drag unassigned stops onto the nearest technician on the map.

Execute

Mobile field app

Arrival check-ins, treatment notes and chemical logs with product and dosage, captured on site.

Prove

Proof of service

Before/after photos and customer signatures attached to every service record.

Bill

Invoicing & collections

Completed work orders become invoices instantly, with on-site payments and outstanding balances tracked.

Results

Organised operations. A more productive team.

~3x

Team productivity

Reported by General Manager Hafis Muhammed since switching to Overden Field.

Fully organised operations

Dispatch, field execution and billing now run from one workspace.

Multiple customer referrals

Faster, more reliable service has already brought in new business.

"We stopped losing jobs between the first call, the technician visit, and the invoice."

Raees, Operation Head, Al Ameen Pest Control

How it rolled out

Four steps off paper, onto one record.

01

Getting started

Workspace set up for route-based service

Service types and departments configured to match pest control and cleaning lines across Dubai, Sharjah and Ajman.

02

Rolling out to the field

Technicians moved off paper

Arrival check-ins, treatment notes and photo proof moved onto the technician app, replacing paper checklists that lagged behind the office.

03

Connecting the office

Invoicing tied to completed visits

Client billing moved onto the same record as the visit, closing the gap between a completed job and an invoice going out.

04

Today

Running day to day on one shared record

Dispatch, field execution and billing run from the same workspace — the setup behind the productivity gains Raees and Hafis describe.

Run your routes on Overden Field.

30-day free trial · No credit card required

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